



INFRASTRUCTURE SERVICES

## Cadent Backfill & Reinstatement

**Value:** £35m p/a

**Location:** London, East Anglia, East Midlands, West Midlands, North West

Cadent are the UK's largest gas distribution network, managing a network of more than 82,000 miles of pipes, most of them underground, which transport gas throughout the North West, West Midlands, East Midlands, South Yorkshire, East of England and North London.

### Project Synopsis

Cadent operates five gas network areas across England. It has four reinstatement partners who undertake the backfill and reinstatement works across these five areas.

Each partner has their own works management system which update into Cadent's core SAP system.

A strategic commercial management solution was needed to ensure a consistent approach across all operational networks.

We implemented our FOCUS works management platform within two weeks. Led by our Account Manager, our technical and commercial specialists used FOCUS to provide ongoing commercial management of the Backfill and Reinstatement contract.



### Key Facts

 100,000 jobs per annum

 2 week mobilisation

 5 contract areas

 2 year contract

 4 Reinstatement Partners

### Scope of Works

Using FOCUS, we provided:

- Commercial management of 100,000 excavations p/a.
- Management of supplier accounts
- High level dashboards supported by detailed reporting including: Management information, accruals and contract outturn reports.

### Successes

Our team gave ongoing technical support throughout the life of the implementation. We trained Cadent users on the system as well as providing refresher training.

We held regular scheduled reviews with the Cadent team for any new requirements, ensuring that client users were satisfied with the functionality of the system.

### Overcoming Challenges

We successfully managed and delivered the implementation process, within just two weeks. This included:

- Implementation workshops
- Data review
- Source mapping sessions
- Works activity alignment
- Cost reporting across many operational levels.

### Testimonial

"We reached out to TSS to support us with a commercial project which they enabled through a short notice mobilisation. With several implementation workshops, a number of data review and source mapping sessions, works activity alignment and cost reporting across many operational levels. TSS have worked collaboratively with a range of Cadent and supply chain stakeholders. We have found Nick and the TSS team to be professional, agile, and appropriately challenging to better inform our thinking"

**Steve Hunt**

Commercial Director, Cadent Gas